# New trash and recycling carts are on the way!

#### TOWNSHIP OF

# -- MIDDLETOWN --

# New trash and recycling carts are now being delivered.

In preparation for automated trash and recycling service taking effect in 2025, Waste Management is currently distributing two (2) 96-gallon carts - one (1) for trash and one (1) for recycling - to every home



serviced by the Township's contract with Waste Management. Distribution began earlier this week.

You can expect to receive your two (2) new carts by Saturday, December 14. Carts will be delivered directly to you.

Residents can begin placing carts at the curb during the first full week of January (on or after January 6, 2025) on your new collection day.

# Frequently Asked Questions

#### My carts were delivered damaged. What do I do?

If your carts are damaged at any time for any reason, please contact Waste Management 1-800-255-8479. Beginning in January, residents can register for and use the "My WM" app to report cart damage. Cart repairs are included with your service at no additional cost.

#### How do I request additional bins?

You can opt for an additional cart at a cost of \$12/month per cart, paid directly to Waste Management. Requests can be made to Waste Management at 1-800-255-8479 on or after Wednesday, January 1. Beginning in January, residents can register for and use the "My WM" app to request and pay for additional carts.

#### What do I do with my old trash cans?

Unwanted trash cans can be labeled as "bulk waste" and will be collected. Trash cans may also be repurposed for yard waste.

# Can I request smaller carts?

Beginning in April, residents can contact Waste Management to exchange carts for smaller, 65-gallon carts.

I haven't received my carts yet. What do I do?

If you have not received your carts by Monday, December 16, please email trashfaq@middletownbucks.org with your name and address.

#### When is my new collection day?

All residents were sent a mailer by Waste Management in late November with your new trash day. If you did not receive this mailer or are unsure of your collection day, please email trashfaq@middletownbucks.org with your name and address.

For more details, visit www.middletownbucks.org/trash2025.

Have other questions? Email us at trashfaq@middletownbucks.org with your name and address so we may assist you promptly.









Middletown Township 3 Municipal Way, Langhorne, PA 19047 215-750-3800

www.middletownbucks.org

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